



January 25, 2013

Mr. Robert P. Bain
Bain-Waring
3002 Hungary Spring Road
Richmond, VA 23228

Dear Mr Robert P. Bain:

On behalf of Quality Builders Warranty Corporation, I would like to congratulate you on receiving the **2013 Builder of Integrity Award**. The award acknowledges a commitment to excellence in customer service and quality construction. Your organization has clearly demonstrated these values, having an exceptionally low complaint ratio during your membership with QBW.

As a recipient of this Award, you are part of a select group of QBW members to achieve this recognition. At a time when many builders are cutting corners on such things as customer service and warranty work, you have remained dedicated to delivering a quality home with exceptional service. We commend your dedication to customer satisfaction.

Once again, congratulations on your achievement. QBW values your commitment to quality and to the homebuilding community.

Sincerely,

J. M. Olshefski
President / C.E.O.
Quality Builders Warranty Corporation
www.qbwc.com





FOR IMMEDIATE RELEASE

Contact:
Kristen Spagnoletti
Quality Builders Warranty Corporation
325 N. Second Street
Wormleysburg, PA 17043
Phone: 717-737-2522
www.qbwc.com
info@qbwc.com

January 25, 2013

Bain-Waring receives the 2013 Builder of Integrity Award

Richmond, VA – Bain-Waring, a residential builder headquartered locally, has received the “2013 Builder of Integrity” award from Quality Builders Warranty Corporation (QBW). Recipients of this exclusive award demonstrate a commitment to excellence in customer service and quality construction.

As a member of the QBW Program, Bain-Waring has undergone a strict screening process to ensure their commitment to technical excellence, professional dealing, ethical practice, and financial stability. All members of the program are screened thoroughly on a regular basis, to ensure their continued dedication to quality. From that group, only a small number of homebuilders nationwide receive the “Builder of Integrity” award. As a member of the QBW Program, Bain-Waring has demonstrated a commitment to excellence in customer service that has gone above and beyond the industry norm.

Quality Builders Warranty Corporation, a national ten-year new home warranty program, has been enrolling builders of the highest skill and integrity into its premier program since 1985. QBW members provide a 10-year warranty insured by Liberty Mutual on all their homes. Visit www.qbwc.com for more information.





January 25, 2013

Mr. Robert P. Bain
Bain-Waring
3002 Hungary Spring Road
Richmond, VA 23228

Dear Mr. Robert P. Bain:

As you know, your company has been awarded the **2013 Builder of Integrity Award**. The following packet of information will assist you in communicating your achievement to the public. Please keep in mind that only a select group of QBW members receive this award, so you should be sure to capitalize on it. Enclosed you'll find:

- Formal congratulatory letter on QBW Stationary to display in your sales center. Please let us know if you would like more copies of the letter.
- Press Release.
- The Builder of Integrity Award Logo. Use this in advertisements and on your web site. High-resolution versions of the logo can be downloaded at www.qbwc.com/Download/QBW_BOI_Logos.zip.

The award should be arriving in a few short weeks. If you have not received it by **February 8th**, please be sure to contact our office. Some builders have already requested additional awards, which are available at a discounted price. If you would like to place an additional order, please contact Kristen Spagnoletti at our office, ext. 105.

Once again, congratulations on your achievement.

Sincerely,

J. M. Olshefski
President / C.E.O.
Quality Builders Warranty Corporation
www.qbwc.com

